



**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
Pinpoint Communications, Inc.**

June 21, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Pinpoint Communications, Inc., Study Area Code #379003. Pinpoint Communications, Inc. is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact me via email at [tom.shoemaker@pnpt.com](mailto:tom.shoemaker@pnpt.com) or by phone at 308-697-3375.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Thomas Shoemaker", is written over a horizontal line.

J. Thomas Shoemaker  
Executive Vice President

Enclosures

Cc: Nebraska Public Service Commission

611 Patterson St., PO Box 490, Cambridge, NE 69022  
308-697-3375

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**OUTAGE REPORTING – §54.313 (a)(2)**

The Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility.

**UNFULFILLED SERVICE REQUESTS – §54.313(a)(3)**

The Company did not have any unfulfilled service requests during the year 2011.

**NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS – §54.313(a)(4)**

The Company had 0 complaints per 1,000 working access lines (fixed or mobile) for the year 2011.


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**§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION  
RULES**

*Service Quality Standards and Consumer Protection Rules Annual Certification*

J. Thomas Shoemaker	Executive Vice President	Pinpoint Communications, Inc.
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on	June 21, 2012
	Date
Signature	
Printed/Typed Name	J. Thomas Shoemaker

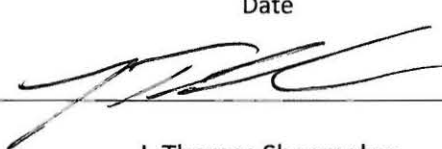
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**§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS**

*Ability to Function in Emergency Situations Annual Certification*

J. Thomas Shoemaker	Executive Vice President	Pinpoint Communications, Inc.
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on	June 21, 2012
	Date
Signature	
Printed/Typed Name	J. Thomas Shoemaker

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**ADDITIONAL VOICE RATE DATA – §54.313(h)**

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

As of June 1, 2012, Pinpoint Communications, Inc. did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318.

I J. Thomas Shoemaker certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.



\_\_\_\_\_  
Signature of Certifying Officer

\_\_\_\_\_  
J. Thomas Shoemaker

Name

\_\_\_\_\_  
Executive Vice President

Title

\_\_\_\_\_  
June 21, 2012

Date